



TRUSTED SINCE 2005

23 QUESTIONS TO ASK YOUR WATER TREATMENT PROFESSIONAL BEFORE YOU BUY

“The bitter taste of poor quality is left long after the sweetness of low price is gone.”

– John Ruskin

Questions to Ask and Evaluate the Contractor	ACWS	# 2	# 3
1. Is the company fully licensed, insured and bonded?	Yes		
2. Is the company a certified drug free workforce – Tested yearly on a random basis to insure drug free workplace?	Yes		
3. Does the company have over 450+ 5-star reviews from clients just like you?	Yes		
4. Will the company provide references to you upon request?	Yes		
5. Our the company’s employees background checked, drug tested, and professionally trained, and have NO SUBCONTRACTORS?	Yes		
6. Has the company been in business over 15 years?	Yes		
7. Does the company have a fully stocked warehouse with any part you could ever need?	Yes		
8. Does the company pressure test, wet test, and quality check your equipment before it is installed in your home?	Yes		
9. Does the company offer you a wide range of choices in products or just the ones they promote?	Yes		

10. Did the company fully evaluate your home's plumbing and water to insure proper equipment and sizing recommendations?	Yes		
11. Does the company have a 100% No Questions Asked Money Back Guarantee in WRITING for 90 days to allow you to Test Drive the Total Water Treatment System?	Yes		
12. Does the company guarantee in writing your BEST Price against systems of the same quality?	Yes		
13. Does the company have a 1-year service and labor warranty with all equipment they install?	Yes		
14. Is the company able to get parts on systems that are 30+ years old?	Yes		
15. Did the company show you a flag sheet of all the existing clients around you?	Yes		
16. Will the company guarantee in WRITING to you, a complete quality evaluation of the installation and walk-you through each detail of your new system 3-4 weeks after installation to insure 100% Satisfaction?	Yes		
17. Did the company offer you a Client Courtesy Promise – to not swear, smoke, dirty, or damage your property in any way?	Yes		
18. Does the company keep all your warranties, notes, invoices, and pictures in an online database they can access anywhere?	Yes		
19. Did the company make every effort to educate you and explain all your options clearly, in writing, and make you feel as if you had all the information to make the very best decision for your home?	Yes		
20. Did the company evaluate the quality of your home's water quality using a CERTIFIED diagnostic tool – to determine water quality?	Yes		
21. Did the company do a site survey of your plumbing to see where and how a water treatment system would lay out?	Yes		
22. Does the company have 18+ trucks on the road with fully-stocked parts and tools to maintenance your system on-site?	Yes		
23. Did the company show you what your system would look like installed?	Yes		

Impression	ACWS	# 2	# 3
Do you trust the person who was in your home to deliver on the promises that were made?			
Did the person in your home evaluate your personal needs and identify what you wanted?			
Did the person in your home take time to educate you if you needed it?			
Did all your questions and concerns get answered clearly and in a courteous manner?			
Were you offered the opportunity to visit a showroom or see first-hand the products and installation you would receive?			
Did the person in your home offer you flexible payment options meeting your needs?			

Not all service companies are created equal.

Why?

Customer service is an attitude. A strong-willed commitment to do what is right for the client and deliver on the promises made.

We expect our team at Aqua Clear Water Systems to WOW you! Meeting your expectations is good; exceeding your expectations is great. We want to be GREAT!

We have spent years honing our customer service practices, and we take great pride in our workforce not just for the craftsmanship but also for their customer service attitude.

You could have paid less for a lesser combination of products, installation quality, and service down the road.

What we guarantee you is to deliver the Best Value, a combination of a great service company, great people, with pride in workmanship and a fanatical attitude towards customer service. You deserve it!

Use the questions to make the best decision for you and we hope to serve you for many, many years to come!

David & Krista Brewster
 Owners of Aqua Clear Water Systems